## Mahatma Jyotiba Fule Commerce, Science and Vitthalrao Raut Art's College, Bhatkuli, Dist. Amravati

## **Anti-Ragging Cell**

The institute has established a cell for timely redressal of the issues pertaining to Ragging cases that may arise in the college campus. In the beginning of every session, the students (girls & boys) are given the idea about the working of the Anti-Ragging cell. Students have direct access to the members of Anti-ragging authority. The complaints received from the student or any kind of harassment in campus is forwarded to the Anti-Ragging Cell.

## Mechanism of Anti-Ragging Cell:

- Student aggrieved can send their grievance through suggestion boxes or through personal contact with the Anti-Ragging Cell.
- The suggestion box is opened once in a week. If the complaint is received in suggestion box, immediate meeting of the committee members will be called on next working day.
  Otherwise, members are instructed to meet at least once in a semester.
- Also, for additional layer of security, a separate Police complaint box is installed in the campus. This box is under the control of local Police authorities.
- All complaints are collected, analyzed, scrutinized and handled by the Anti-Ragging Cell.
- The Anti-Ragging Cell shall resolve the grievance within period of fifteen days of receiving the complaint.
- After receiving the complaint, the concerned parties are called and given equal opportunities to put their point of views. This process makes it more transparent and unbiased.
- The Grievance Cell shall provide a copy of the action taken to the aggrieved person(s).

Depending on the seriousness of the problem, the issues are settled by the Anti-Ragging Cell or by the Principal in consultation with parents or faculty, as the case may be. The effective complaint management mechanism improves better stakeholder relationship and contentment.

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